

## Webster Electricals Terms and Conditions of Service

- **Scope of Services:** These terms and conditions govern the provision of electrical services by Webster Electrical, hereinafter referred to as "the Company," to its customers within the United Kingdom.
- **Service Agreement:** By engaging the services of the Company, the customer agrees to abide by these terms and conditions.
- **Service Provision:** The Company agrees to provide electrical services in accordance with industry standards and regulations.
- **Quotations and Pricing:** All quotations provided by the Company are valid for 30 days unless otherwise stated. Prices quoted are exclusive of VAT unless explicitly mentioned.
- **Payment Terms:** Payment for services rendered is due upon completion unless prior arrangements have been made. Failure to settle invoices within the specified timeframe may result in additional charges and/or legal action.
- **Cancellation Policy:** Customers must provide at least 24 hours notice for the cancellation or rescheduling of appointments. Failure to do so may result in a cancellation fee.
- **Liability:** The Company shall not be liable for any damages, losses, or delays arising from circumstances beyond its control, including but not limited to acts of nature, accidents, or third-party interference.
- **Warranty:** The Company provides a warranty on all services performed, guaranteeing the quality of workmanship for 24 months from the date of completion. This warranty does not cover damage caused by misuse, neglect, or unauthorized modifications.
- **Compliance:** The Company agrees to comply with all relevant laws, regulations, and industry standards governing the provision of electrical services in the UK.

- Insurance: The Company holds adequate insurance coverage, including public liability insurance, to protect against unforeseen circumstances.
- Dispute Resolution: In the event of any disputes arising from the provision of services, both parties agree to first attempt to resolve the matter amicably. If a resolution cannot be reached, the matter may be escalated to mediation or arbitration.
- Modification of Terms: The Company reserves the right to modify these terms and conditions at any time. Customers will be notified of any changes in writing.
- Governing Law: These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales.
- Severability: If any provision of these terms and conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.
- Contact Information: For inquiries or complaints regarding these terms and conditions, please contact Mackenzie at [info@websterelectrical.co.uk](mailto:info@websterelectrical.co.uk).
- By engaging the services of the Company, the customer acknowledges that they have read, understood, and agreed to these terms and conditions.